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Join us on



Hello,

Welcome to your Partner newsletter where we always try to keep you up-to-date with important information for Business Points-of-Contact and sponsored individuals.

Best regards,  
Kay Vinay  
SEI Partner Relations

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## SEI Partner News

### General Reminders and Information:

**Universal License Agreements** - The final stage of the distribution of the Universal License Agreements is underway. All business points-of-contact should have received or will be receiving soon, this new Agreement.

- If you have received the ULA and have not, yet, returned the signature pages to us, please keep in mind that they *MUST* be signed and returned by March 31, 2012.
- If you changed your contact information, please be sure to let us know by sending email to [olpd-info@sei.cmu.edu](mailto:olpd-info@sei.cmu.edu).

**Adding and Removing Sponsored Individuals** - The Business Point-of-Contact is responsible for adding and/or removing any individuals by logging onto <https://olpd.sei.cmu.edu>. Annual support fees will be due from the Partner Agreement anniversary up to the time of removal.

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## CMMI News



### Thank You and Good Wishes to Stacey Cope

Stacey Cope, CMMI Instructor Program Administrator, will be leaving the SEI as of 7-October-2011 to pursue another career. The Partner Network would like to take this opportunity to thank Stacey for taking care of the CMMI-Dev, CMMI-ACQ, and CMMI for Practitioners instructors and wish her the best of luck in her future.

Mary Lou Russo will be taking over Stacey's responsibilities. If you have any questions regarding these three instructor roles, please feel free to send them to Mary Lou at [mare@sei.cmu.edu](mailto:mare@sei.cmu.edu). Mary Lou will continue hold the partner-attendees responsibilities.

### Time Running Out to Upgrade to v1.3

All SEI-Certified Introduction to CMMI for DEV v1.2 role will expire November 30, 2011. If you have not upgraded to V1.3, please do so by completing the steps described below.

1. Complete the CMMI V1.3 Model Upgrade through the SEI Learning Portal at <http://learning.sei.cmu.edu>.
2. Sign the FERPA form and complete the Evaluation at the end of the training on the Portal
3. Complete the CMMI for Development V1.3 Instructor Upgrade Briefing, which is available in the Partner Resource Center (PRC). We encourage you to not only look at this briefing but please review the revised materials so that you can follow along with the changes. Upon completion of the instructor upgrade briefing, you will be directed to email the instructor program to confirm that you have met this requirement.

Once you have completed these steps, please send an email to [cmmi-instructor-program@sei.cmu.edu](mailto:cmmi-instructor-program@sei.cmu.edu). Once we receive your email, you a reply to acknowledge receipt of your email, update our records and the online partner directory, and an electronic copy of your V1.3 instructor certificate will be sent.

### Call for CMMI-SVC High Maturity Interpretive Issues

The SEI is planning to hold a birds-of-a-feather (BoF) session at the [11th Annual CMMI Technology Conference and User Group](#) to gather community input and feedback on any CMMI-SVC high maturity interpretive issues that users are facing.

This session would be a collaborative discussion to elicit what you experience when implementing high maturity in a service setting. Come prepared to discuss some good examples of high maturity issues. If time and interest warrant, we will consider high maturity in the other models as well. Eileen Forrester and a member of the SEI Appraisal team will run the session. Once we know what issues concern you most, we will construct guidance and examples tuned to your needs.

The date, time, and location of the BoF are, yet, to be decided, so please let us know if a particular time suits you.

For more information, please contact [info@sei.cmu.edu](mailto:info@sei.cmu.edu).

## **CMMI Level 2 and 3 for Practitioners Courses**

### **Readiness Reviews**

Candidates who are SEI-Certified Introduction to CMMI for Development Instructors and SCAMPI HM LA's only need to attend a readiness review in order to become an SEI-Certified instructor for the CMMI Level 2 and Level 3 Practitioners courses. Readiness reviews will now be scheduled with the candidate on a case-by-case basis.

For more information about becoming an instructor for the practitioners courses please see:

<http://www.sei.cmu.edu/certification/process/cmmi/level2instructor.cfm> for Level 2

<http://www.sei.cmu.edu/certification/process/cmmi/level3instructor.cfm> for Level 3

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## **CERTIFICATION**

### **Certification Exams at the CMMI Workshop**

The SEI will host qualification examinations for professionals seeking SEI Certifications at the Annual CMMI Workshop in Minneapolis, MN. [Schedule your exam](#) during the CMMI Workshop, and take advantage of this opportunity to stretch your conference dollars. The following written qualification exams will be available October 23, 2011 in Minneapolis, MN (exams begin at 6:00 p.m.):

- SCAMPI LA Certification Exam
- SCAMPI HM LA Entry Exam
- CMMI-SVC Certification Exam
- CMMI-ACQ Certification Exam
- CMMI Instructor Training Entry Exam.

Registration opened September 2, 2011. Visit our [Certification exams registration portal](#) to register for your examination. In the event that testing session(s) are cancelled by the SEI, all registered parties will receive a refund of their testing fees or transference of the registration to one of the SEI's examination centers around the world.

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## **Conferences, Workshops, Symposiums and Webinars**

### **SEI Technologies Forum: 20-October-2011**

Your and your business network are invited to join us for the SEI Technologies Forum.

The SEI Technologies Forum is a free, virtual event designed to share the latest research in software, systems, and security straight from the source: our expert technologists at the SEI. SEI Partners are encouraged to attend this virtual event and to invite others to learn more about the SEI and its solutions. This daylong virtual event on Thursday, October 20, 2011, will include addresses from Paul Nielsen, director and CEO, SEI; and Douglas Schmidt, chief technology officer, SEI.

A menu of eight in-depth sessions presented by leading SEI technologists will walk attendees through the SEI's areas of work and show how we can help organizations achieve strategic advantages. Each session will include an open-dialogue period during which attendees can ask questions about how the SEI can help organizations apply improved software technologies.

Visit [Technologies Forum](#) to read the presenters' bios and session abstracts and to learn how to register.

### **SEPG Latin America 2011 is Coming to Lima, Peru this November**

SEPG Latin America 2011 will be held November 2-3, 2011 in Lima, Peru on the premises of the National Society of Industries in the business heart of the city. Sponsored by the European Software Institute and supported by the Software Engineering Institute, 2011 marks the seventh annual gathering of systems and software process improvement community of Latin America.

More information on the technical program, registration, speakers, and sponsors is available at <http://www.sepgla.com>.

### **SEPG North America 2012: Call for Participation Open until 30-Oct-2011**

[SEPG North America 2012: \*Reaching New Levels of Excellence\*](#) is coming to Albuquerque, New Mexico, on March 12-15, 2012. The call for participation information is now open. The Program Committee is seeking abstract reviewers, technical presenters, and student poster presenters.

Visit <http://www.sei.cmu.edu/sepg/na/2012/participate.cfm> for more information on the list of topics, the benefits of serving as a speaker, important dates and deadlines, and instructions on submitting an abstract. The deadline to submit your abstract is 30-Oct-2011.

### **SEPG Europe 2012: Call for Participation Opening in December**

[SEPG Europe 2012: \*Â¡A Passion for Process!\*](#) will be coming to Madrid, Spain the week of 04 June 2012. The Call for Participation is scheduled to open in December, so check the website and future newsletters for more information.

### **SEI Webinars**

If you missed a webinar of interest to you or just want to see what webinars have been presented, you can view a list of them at <http://www.sei.cmu.edu/library/webinars.cfm>.

### **Attendees Explore "A Dedication to Excellence" at the TSP Symposium**

## 2011

The SEI hosted more than 100 attendees, including approximately 40 representatives from SEI Partner organizations, at the Team Software Process (TSP) Symposium 2011 on September 19-22 in Atlanta. Attendees from Japan, Mexico, South Africa, and Uruguay, as well as from throughout the United States, gathered for four days of enriching tutorials, engaging interactive sessions, and informative technical presentations.

To read a full recap of the TSP Symposium 2011, visit <http://www.sei.cmu.edu/news/>.

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## SMART GRID MATURITY MODEL (SGMM)

The SGMM is a management tool that helps utilities plan smart grid implementation, prioritize options, and measure progress. The SEI SGMM team recently introduced the [Smart Grid Maturity Model \(SGMM\) Navigation process](#) to help utilities adopt SGMM and modernize the electric power grid. [Learn more about the SGMM.](#)

### LinkedIn Social Media



This forum is designed for users of the Smart Grid Maturity Model to share ideas, experiences and post any question they have. The group will be moderated by the Smart Grid Maturity Model staff the at the SEI. Check out many of the free publications and resources at: <http://www.sei.cmu.edu/smartgrid/>.

### Follow SGMM Navigator on Twitter



Smart Grid Maturity Model (SGMM) Team at CMU/SEI. Guiding utilities using the SGMM, a tool that helps plan smart grid implementation and measure progress. To follow SGMM on Twitter, go to [http://twitter.com/#!/SGMM\\_Navigator](http://twitter.com/#!/SGMM_Navigator).

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## Partner Advisory Board News

### How to Contact the PAB

If you would want to have an issue or concern discussed at a PAB meeting, please be sure to complete the form available at <http://www.sei.cmu.edu/partners/advisoryboard/upload/PABreporting.pdf> and send it to



[sei-pab@sei.cmu.edu](mailto:sei-pab@sei.cmu.edu).

## Nominations for 2012 Board Being Taken

Business Points of Contact will soon be receiving email from the Partner Network asking for nominations for the 2012 Board. The email will contain all of the information for which positions are available for election and the process for nominations. Only Business Points of Contact may nominate, be nominated, and serve on the Board.

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## Contact Us

### SEI Partner Network Newsletter

Editor: Kay Vinay

#### SEI Partner Network

Lisa Masciantonio  
Tracey Kelly  
Stacie Blakley  
Patricia Copelin  
Kay Vinay  
Valerie Chilson

### Tell Us What You Think

This newsletter is designed to promote open communication between the SEI Partner Network and SEI Partners' business points of contact. Please send your comments and suggestions to [klv@sei.cmu.edu](mailto:klv@sei.cmu.edu).

### We Need to Know About Changes to Your Contact Information

For business and accounting purposes, we need to know if there is a change in your contact information (i.e., email address, mailing address, phone number, TSP sites) or a change of business point of contact or SEI-authorized personnel at your organization. Please send any changes to [klv@sei.cmu.edu](mailto:klv@sei.cmu.edu).

### Note About Electronic Materials

Questions about SEI intellectual property and use of electronic materials? Refer to the "Copies" section of the Statement of Work in your license agreement for the proper use of electronic materials provided by the SEI. For inquiries outside this scope, contact [permission@sei.cmu.edu](mailto:permission@sei.cmu.edu)

### Contact the Partner Network

Partner Network Manager  
Lisa Masciantonio  
[lm@sei.cmu.edu](mailto:lm@sei.cmu.edu)  
CMMI and People CMM Licensing Portfolio Manager  
Patricia Copelin  
[pac@sei.cmu.edu](mailto:pac@sei.cmu.edu)  
TSP and SEMA Licensing Portfolio Manager

### Other SEI Contacts

*SEI Certification Program:*

Jeff Welch  
412-268-3560  
[jwelch@sei.cmu.edu](mailto:jwelch@sei.cmu.edu)

*All CMMI for Services Inquiries:*

Deen Blash  
412 268 8208  
[dsb@sei.cmu.edu](mailto:dsb@sei.cmu.edu)

*SCAMPI Lead Appraiser<sup>SM</sup>  
(including observation requests):*

Geoff Terrell  
412 268 7632  
[gterrell@sei.cmu.edu](mailto:gterrell@sei.cmu.edu)

*Submit additional appraisal artifacts*

[sas-artifacts@sei.cmu.edu](mailto:sas-artifacts@sei.cmu.edu)

*Specific appraisal inquiries*

[appraisal-info@sei.cmu.edu](mailto:appraisal-info@sei.cmu.edu)

*User registration questions or issues*

[SAS-support@sei.cmu.edu](mailto:SAS-support@sei.cmu.edu)

*SCAMPI Method or CMMI Model inquiries*

[CMMI-comments@sei.cmu.edu](mailto:CMMI-comments@sei.cmu.edu)

*Audit related questions*

[scampi-quality@sei.cmu.edu](mailto:scampi-quality@sei.cmu.edu)

*Intro to CMMI Instructor Certification  
Process:*

Mary Lou Russo  
412 268 8041  
[mare@sei.cmu.edu](mailto:mare@sei.cmu.edu)

*All Course Attendee Lists:*

[partner-attendees@sei.cmu.edu](mailto:partner-attendees@sei.cmu.edu)

*Invoices:*

[ar-request@sei.cmu.edu](mailto:ar-request@sei.cmu.edu)

*People CMM:*  
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Business Points-of-Contact & All General Questions  
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**Partner Advisory Board**

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*SEI Course Books:*

Mark Levine

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