

# October 2009 Partner Newsletter

## SEI Partner Network

### *Business Points of Contact Responsibilities*

The role of Business Point of Contact for a Partner organization is an important role with important responsibilities. If you are a business point of contact and you would like to find out more about those responsibilities, log onto the Partner Resource Center (<https://partner-resources.sei.cmu.edu>) and open the document titled "BPoC Responsibilities." Patricia Copelin and I will be giving a presentation at the CMMI Workshop in Orlando, FL explaining the importance of this role. The presentation will be on the PRC when the Workshop has ended.

## SEI CERTIFICATION

### *Cyber Security- CERT Computer Security Incident Handler*

The certification program has made adjustments in its qualification path to better serve global audiences. In addition to an improved application process, the single qualifying examination is now available at any one of hundreds of Kryterion testing centers located around the world. More information about the certification can be found on the [SEI-Certified CSIH web site](#) . To register for the qualifying examination, go to the [SEI Certification Program portal](#) . SEI CERT has a number of licensable courses that can prepare a candidate to take the exam. Plus special exam fees are now available to SEI-Partner trained professionals. Please contact Stacie Blakley ([scollins@sei.cmu.edu](mailto:scollins@sei.cmu.edu)) for more information to participate.

### *SCAMPI Lead Appraisers*

As you may recall, all SCAMPI Lead Appraisers must complete the transition from authorization to certification by October 31, 2009. The following checklist may help you plan your path toward certification. Each SCAMPI LA will need to:

1. Maintain your SCAMPI LA authorization in good standing with no COPC issues.
2. Sign and return the [certification agreement](#) either by email to [certification-info@sei.cmu.edu](mailto:certification-info@sei.cmu.edu) or by fax to 412-268-5758, Attn: Certification Team. This agreement requires a one-time only signature and applies to all certifications administered by the SEI. This form applies to all SEI certifications, so there is no need to submit more than one for all of your SEI credentials.
3. Pass the SCAMPI LA Certification exam. The SCAMPI LA exam is available via Kryterion testing centers and at SEI sponsored events, including the 7th Annual CMMI Workshop in Orlando, FL.

Exams will be held at 6:30 pm on each of the following evenings at the workshop:

- Sunday, October 4
- Monday, October 5

- Wednesday, October 7

Registration for the exam is available via the [SEI Certification Program portal](#) . Results for those who take the SCAMPI LA exam from the Sunday and Monday exam sessions will be available at the workshop and distributed to participants the day after the exam. If it is necessary for you to retake the SCAMPI LA exam, it will be possible to do so on Wednesday, October 7, if there is exam space available. Again, you would need to register for the retake through the SEI Certification Program portal. (Please note that exam takers who do not pass the Instructor Training entry exam, the CMMI ACQ and/or SVC exams at the workshop will not be given the opportunity to retake these particular exams on Wednesday, Oct 7th.)

### *SCAMPI High Maturity Lead Appraisers*

As a reminder, maintaining the SCAMPI LA certification is a requirement in retaining the High Maturity Lead Appraiser certification. All certified HM LA' will need to complete the two steps listed above to maintain their HM LA credential. Additionally, we are researching an update to the renewal criteria and requirements for the High Maturity Lead Appraiser credential. Your feedback will be essential to the process. Watch for upcoming communications on HM LA Renewal.

### *Update- SEI-Certified Introduction to CMMI for Services Instructors*

Development continues on the new CMMI for Services Introduction Course and supporting materials. Pilot courses have been completed and the feedback has been very positive. We will need to develop an Instructional workforce to support transition of CMMI for Services constellation. We will be contacting BPOC's and sponsored Professionals for your input and feedback on the qualification program in the very near future.

## **CMMI Workshop**

### *Register Now*

The time is running out to register for the CMMI Workshop being held at the Rosen Plaza Hotel in Orlando, FL from October 5-7, 2009. You can still register by sending email to [cmmi-workshop-info@sei.cmu.edu](mailto:cmmi-workshop-info@sei.cmu.edu). There are still rooms available at the SEI room block price by clicking "Make Reservations" at the [Rosen Plaza Hotel](#) website .

Early registration at the Workshop will be from 3:00 - 5:00 PM on Sunday, October 4 outside the Ballroom A at the Rosen Plaza. The final agenda will be published online by Wednesday, September 30. For more information on the Workshop, visit [http://www.sei.cmu.edu/events/Event-Details.cfm?customel\\_datapageid\\_4744=215753](http://www.sei.cmu.edu/events/Event-Details.cfm?customel_datapageid_4744=215753).

### *CMMI-SVC Focus Groups at the CMMI Workshop*

The SEI is interested in gaining further understanding of the demand for CMMI-SVC within the community and of what our SEI Partners are hearing and experiencing. These focus groups will

be conducted over lunch each day of the workshop. If you are interested in participating, please contact Tara Reinoehl at [tmk@sei.cmu.edu](mailto:tmk@sei.cmu.edu).

### *Panel on the SEI Portfolio of Models at the CMMI Partner Workshop*

Please join us on Wednesday, October 7<sup>th</sup>, for an exciting panel about the newest additions to the SEI Portfolio of Models – Resiliency Management Model (RMM), Data Management Model (DMM), and Smart Grid Maturity Model (SGMM). SEI Panelists will provide useful information including what these models are and what opportunities there will be for our Partners to become involved. SEI Panelists will also address questions regarding these models.

## **Partner Advisory Board**

PAB Update The Partner Advisory Board Working Groups are reviewing draft recommendations to address the major issues identified in the PAB survey. We will be presenting the initial recommendations at the CMMI Workshop in October. The initial recommendations will be posted on the SEI PAB website after the CMMI Workshop.

Nominations for open positions on the Partner Advisory Board will be solicited in the next few weeks. This is your opportunity to have a voice in SEI business decisions - we hope that you will participate.

## **Webinars**

### *CERT WEBINAR Thursday, October 1 - The Survivability Analysis Framework by Dr. Carol Woody*

Complexity and change pervade today's organizations. With the increase in net-centric operations, technology plays an increasing role in normal operations and crises response. Few techniques can address the analysis of this mixture of people, processes, and technology that must interact effectively for mission success. Each component can be managed independently resulting in unexpected impacts as uncoordinated changes are implemented.

The Survivability Analysis Framework (SAF), an analysis approach developed by the SEI, prescribes a sequence of steps to assemble an operational view of these components that can be evaluated for operational response to change.

This webinar will introduce attendees to the analysis framework and how it has been applied by DoD to analyze operational survivability and information assurance as interoperability increases.

#### About Carol Woody

Carol Woody is a senior member of the CERT technical staff. She has more than 25 years of experience in software development and project management leading acquisitions and implementations in industry and government. Dr. Woody leads the Survivability Analysis Team

in the Networked Systems Survivability Program. Her current research is focused on software assurance and approaches to software design that improve operational security. She has led five pilot projects successfully applying SAF to a range of complex government operational environments.

Dr. Woody holds a B.S. in mathematics from the College of William & Mary, an M.B.A. with distinction from Wake Forest University, and a Ph.D. in information systems from NOVA Southeastern University. She is a senior member in ACM and IEEE.

To learn more about Carol's work and the Survivability Analysis Framework, sign up for the webinar on October 1.

Time: 1-2 p.m. EDT

Date: Thursday, October 1

Cost: FREE!

[Register Now!](#)

An [archive of past webinars](#), as well as a complete schedule of all [future webinars](#), are available on our website, here: [www.sei.cmu.edu/library/webinars](http://www.sei.cmu.edu/library/webinars).

### *Webinar: Love and Marriage: Why CMMI and Agile Need Each Other*

Date: Thursday October 15, 2009

Start Time: 2:00 PM

End Time: 3:00 PM

Agile's values and practices ensure critical, long-term process success, making it an ideal partner of the Capability Maturity Model Integration (CMMI) framework, which delivers a robust infrastructure of organization-wide, broadly inculcated continuous improvement and optimization. Together, Agile and CMMI complete each others' capabilities and can lead to fast, affordable, visible, and long-term benefits. Building on the SEI technical report CMMI or Agile: Why Not Embrace Both!, Hillel Glazer clarifies why the discord need not exist and proposes that CMMI and Agile champions work toward deriving benefit from both to exploit the synergies that have the potential to dramatically improve business performance.

About Hillel Glazer

Hillel Glazer is principal and CEO of Entinex Inc., and currently a visiting scientist with the SEI. He recently coauthored the SEI technical report, CMMI or Agile: Why Not Embrace Both. He is a certified SCAMPI High Maturity Lead Appraiser, an SEI-authorized SCAMPI B and C team leader, and an Introduction to CMMI instructor for both CMMI for Development and CMMI for Services courses.

He is one of the few CMMI High Maturity Lead Appraisers and CMMI Instructors who works with Agile teams. His diverse experience base includes aerospace/defense and systems engineering, large and small consulting practices, federal agencies, and dot-com operations. Glazer has been an early pioneer in bringing CMMI and Agile together as far back as his 2001

CrossTalk article highlighting the compatibilities of the (then) Capability Maturity Model (CMM) and XP.

He holds a bachelor of science in aerospace engineering and a master of science in technology management. He's been following process-centered management methodologies ever since the DoD was introduced to Total Quality Management, Integrated Product and Process Development, ISO 9000, and CMM, and the subsequent migration of these practices to the private sector.

Register for this Webinar today at <https://www1.gotomeeting.com/register/167857128>

## SEI Training

### *2010 Course Schedule Now Online*

The SEI's Professional Development Center has released the 2010 schedule of course offerings. Now you can peruse next year's offerings and plan accordingly. The SEI offers a number of courses and training opportunities in the fields of:

- Acquisition Support
- CMMI
- Measurement & Analysis
- Performance & Dependability
- Predictability by Construction
- Process & Performance Improvement
- Risk & Opportunity Management
- Security & Survivability
- Software Architecture
- Software Product Lines
- Systems Interoperability
- Team Software Process & Personal Software Process
- Ultra-Large-Scale Systems

Review the complete list of [2010 offerings here](#) . Click on the course name to view the full course description, prerequisites, and other information, then follow the registration instructions

## October 2009 Vol. 6, Issue 10

### Upcoming Events

October 5-7, 2009

[Seventh Annual CMMI Workshop](#)

Orlando, FL

**CMMI for Services Readiness Reviews:**

Tuesday, October 6, 2009  
(CMMI Workshop - Orlando, FL)  
1:00pm - 2:30pm (EST)

Tuesday, November 10, 2009  
11:00am - 12:00pm (EST)

Monday, December 7, 2009  
1:00pm - 2:00pm (EST)

To join a readiness review, please contact [Barbara Baldwin](#).

## **SEI Partner Network Newsletter**

**Editor: Kay Vinay**

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## **Tell Us What You Think**

This newsletter is designed to promote open communication between the SEI Partner Network and SEI Partners' business points of contact. Please send your comments and suggestions to [partner-info@sei.cmu.edu](mailto:partner-info@sei.cmu.edu).

### **We Need to Know About Changes to Your Contact Information**

For business and accounting purposes, we need to know if there is a change in your contact information (i.e., email address, mailing address, phone number, TSP sites) or a change of business point of contact or SEI-authorized personnel at your organization.

Please send any changes to  
[partner-info@sei.cmu.edu](mailto:partner-info@sei.cmu.edu).

### **Contact the Partner Network**

General questions: [partner-info@sei.cmu.edu](mailto:partner-info@sei.cmu.edu)

### **Partner Advisory Board**

[sei-pab@sei.cmu.edu](mailto:sei-pab@sei.cmu.edu)

## Other SEI Contacts

### *SEI Certification Program:*

Jeff Welch  
412-268-3560  
[jwelch@sei.cmu.edu](mailto:jwelch@sei.cmu.edu)

### *SCAMPI Lead Appraiser<sup>SM</sup>:*

Michele Falce  
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### *SCAMPI Lead Appraiser observations:*

Geoff Terrell  
412 268 7632  
[gterrell@sei.cmu.edu](mailto:gterrell@sei.cmu.edu)

### *Partner Agreements:*

Contracts Department  
[contracts@sei.cmu.edu](mailto:contracts@sei.cmu.edu)

### *Intro to CMMI Instructor Authorization Process (including observation requests):*

Barbara Baldwin  
412-268-6310  
[blb@sei.cmu.edu](mailto:blb@sei.cmu.edu)

### *Invoices:*

[ar-request@sei.cmu.edu](mailto:ar-request@sei.cmu.edu)

### *People CMM:*

Gian Wemyss  
[rgw@sei.cmu.edu](mailto:rgw@sei.cmu.edu)

### *PSP Instructor and TSP Launch Coach Authorization Process:*

Kimberley Campbell  
[kcamp@sei.cmu.edu](mailto:kcamp@sei.cmu.edu)

### *SEI Course Books:*

Mark Levine  
317 428 3275 or  
1 800 571 5840 ext243275  
[mark.levine@pearson.com](mailto:mark.levine@pearson.com)

Software Engineering Institute  
4500 Fifth Avenue  
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