



Best Practices, Tips, and Tricks

Session/Breakout Name: Capers Jones—Keynote Address

Reemphasize why we're doing TSP—for the reduction in defects. Show the engineers the data—the stats.

Session/Breakout Name: Capers Jones—Keynote Address

Are you using best practices that work well for your size projects? Consider top 10-20 practices and focus on those that add value. Measure your results.

Session/Breakout Name: Capers Jones—Keynote Address

Investment in TSP provides an ROI equal to or greater than CMMI Level 5.

Session/Breakout Name: Jim Over—Keynote Address

“Let the game come to you.” Continue to make estimates; don't over-think. Let the data correct the bias.

Session/Breakout Name: Tuesday – South Africa Presentation

The TSP video was powerful—I think we should do a similar video, perhaps at each organization, but definitely at the SEI to use as a “selling point” for each organization.

Session/Breakout Name: Jeff Schwalb's Training Non-Software Teams

Teach process in baby steps; teach PSP after the first launch.

Session/Breakout Name: Reporting Project Status to Management

I loved the simplicity the charts showed to management. It makes it much easier to show management what the team is doing.

Session/Breakout Name: TSP for Services

This approach would work for teams that support software teams, such as CM and sys admin.

Session/Breakout Name: Noopur Davis

Base quality plan on actual hours to date. Include inspections in PQI.