

SBA

SENTIMENT-BASED BEHAVIOUR ANALYTICS

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CYBER SECURITY ARCHITECT / ARAMCO



Upstream
Digital Center
Leading Digital Excellence

WHOAM

HAFIZ FAROOQ

- 7 years+ with **Aramco's SOC**
- Splunk Enterprise Architect, ML/AI/LLM Expert
- Previous Companies: Dell, Juniper & other Telcos
- MS (Aston University, UK), BE (NUST, Pakistan)
- ICANN Fellow DNS Root Servers, DNSSEC
- IETF Fellow DNS & DNSSEC Protocols
- Multiple researches in Cyber Security & Routing

JUNIPER
NETWORKS



IETF Internet
Engineering
Task Force



NUST
NATIONAL UNIVERSITY
OF SCIENCES & TECHNOLOGY

Agenda

SENTIMENTBASED BEHAVIOUR ANALYTICS

- Role of Sentiment Analysis
- Sentiment Datasets for Cyber Security
- Sentiment Analysis Approaches
- Vader Classification Algorithms
- **SentimentBased Behavior Analytics (SBA)**
- Statistics & Results
- Use of Generative AI
- Conclusion



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ROLE OF SENTIME

SENTIMENT BASED BEHAVIOUR ANALYTICS

Proactive Detection of
negative cybersecurity
sentiments in Saudi
Aramco Business Data



EMOTIONS vs SECU

SENTIMENT BASED BEHAVIOUR ANALYTICS

Backdoor vs Backbite



Sentiment Lexicon Resources

WordNet, SentiWordNet, SenticNet, MPQA

CybersecuritySentimentNormalizedRepository | CSNR

| Word | Score | Word | Score |
|------------|-------|---------|-------|
| Ransomware | -3.9 | DarkWeb | -3.7 |
| Hijack | -3.6 | Attack | -3.2 |

1000+ Words



Sentiment Analysis & Insider Threats



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SENTIMENT DATAS

SENTIMENT-BASED BEHAVIOUR ANALYTICS

Web Browser History

File Names

Process Names

Email Subject/Body

Google Queries

Source Code Variables

DNS Queries

Social Media Access



SENTIMENT ANALYSIS APPRO

SENTIMENT-BASED BEHAVIOUR ANALYTICS

| Approach | Classification | Features | Merits | Demerits |
|----------------------|---|---|---|--|
| ML Based | <ul style="list-style-type: none"> - Bayesian Naïve Bayes - Support Vector Machine - Decision Tree Classifier - Unsupervised Clusters | <ul style="list-style-type: none"> - Term presence & frequency - Part of speech information - Opinion words and phrase | Create & adapt trained models for specific proposes | Irrelevance to new data as it must be labeled |
| Lexicon Based | Dictionary Based Corpus based (Statistic or Semantic) | <ul style="list-style-type: none"> - Dictionary Based - Corpus based Manual | Cover a wider set of words | Fixed sentiment orientation and score of words |
| Hybrid | Machine Learning & Lexicon Based | <ul style="list-style-type: none"> - Sentiment lexicon (using public resource) - Sentiment words as features (ML method) | Detection and measurement of sentiment and its less sensitive to change in topic domain | Noisy reviews |

Lexicon based Analysis

SENTIMENT BASED BEHAVIOUR ANALYTICS

VADER Valence Aware Dictionary for Sentiment Reasoning

- VADER relies on a dictionary that maps **lexicons** to valence **scores**
- Valence Scoring **-4** (negative) to **+4** (positive)
- Important Heuristics
 - Punctuation** | **Capitalization** | **Degree Modifiers** | **Polarity Shift** | **Polarity Negation**
- Compound Scoring, using Vader formula
- Available in Python

```
# pip install nltk
```



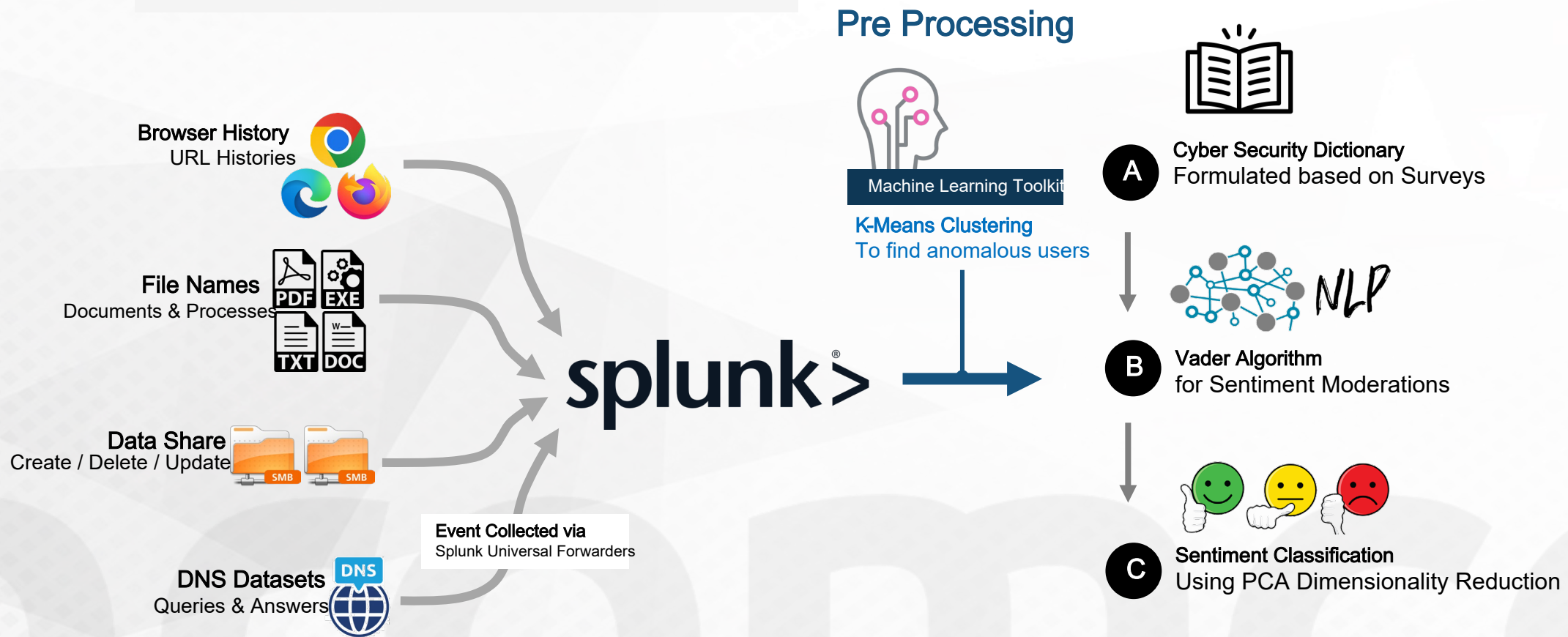
$$x = \frac{x}{\sqrt{x^2 + \alpha}}$$

x = sum of valence scores of constituent words
 α = Normalization constant (default value is 15)

Vader Formula

SBA Mode

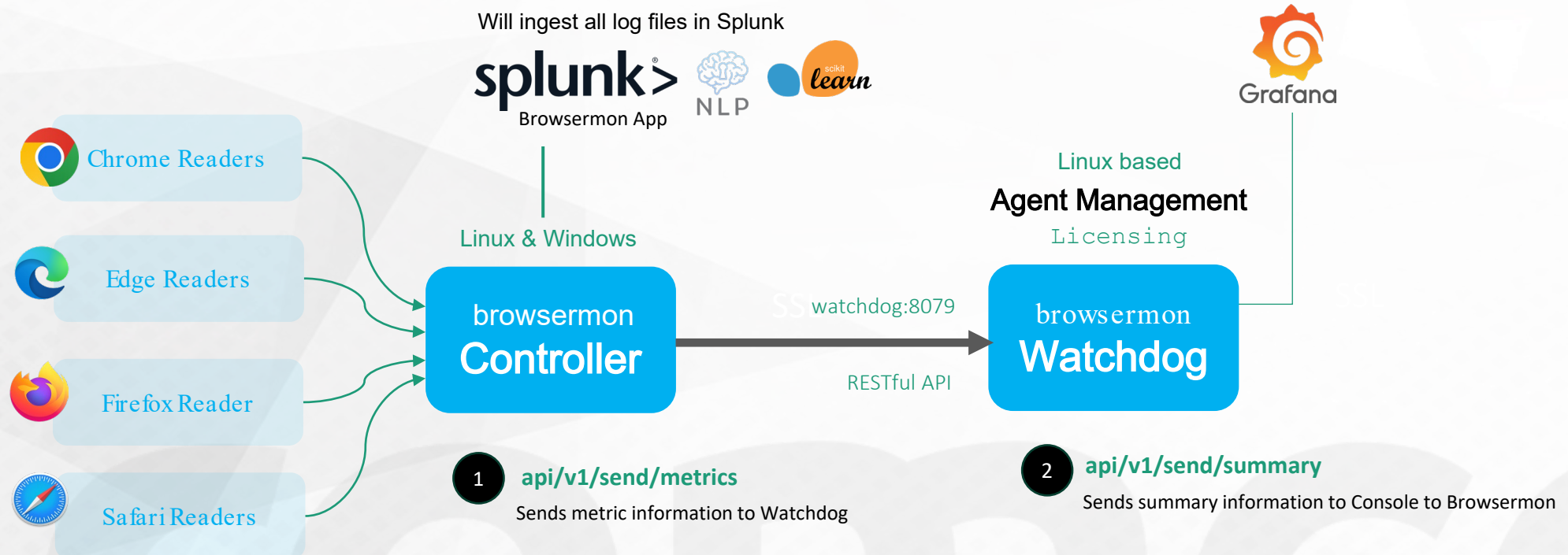
SENTIMENT-BASED BEHAVIOUR ANALYTICS



SENTIMENT ANALYSIS PIPELINE

Browsing History

SENTIMENT SPECIFIC ARTIFACTS



Website URLs | Email Calls | Software Phonehome | Malware C2s

File Names

SENTIMENT SPECIFIC ARTIFACTS

Interesting Paths

%USERPROFILE%\AppData
%USERPROFILE%\Desktop
%USERPROFILE%\Downloads

Windows Event ID 4688

Process Names

cleantextalgorithm

AuditdCVE Events

Binary Names

cleantextalgorithm

SBA

Interesting Paths

/opt/<Applications>
/home/<username>
/root/<username>

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File Shares

SENTIMENT SPECIFIC ARTIFACTS

Storage Audit Events

Windows Event Viewer

cleantextalgorithm

Network Packet Capture

ZeekFilters

cleantextalgorithm

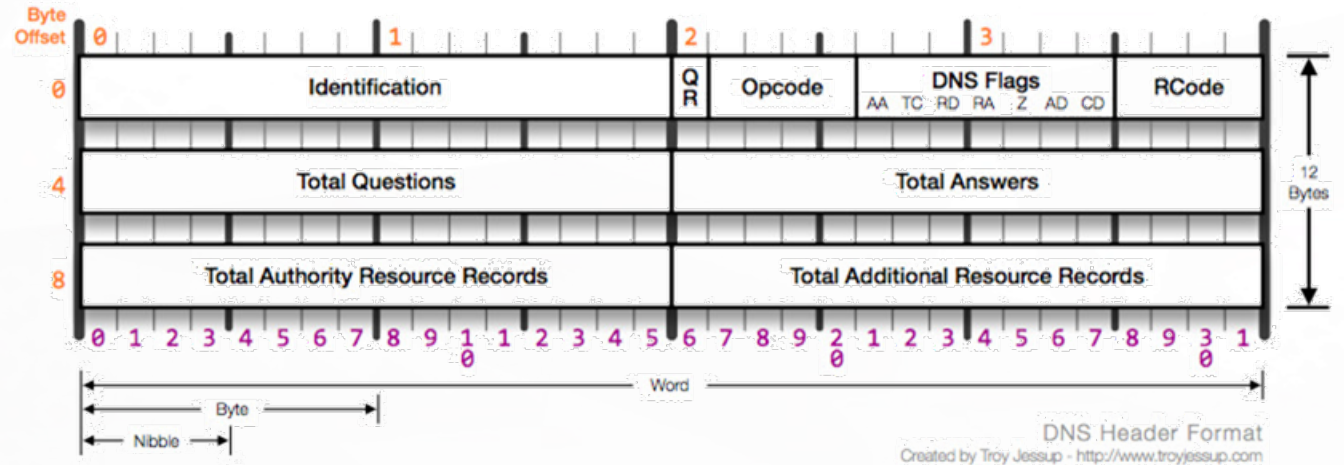
SBA

4

DNS Queries

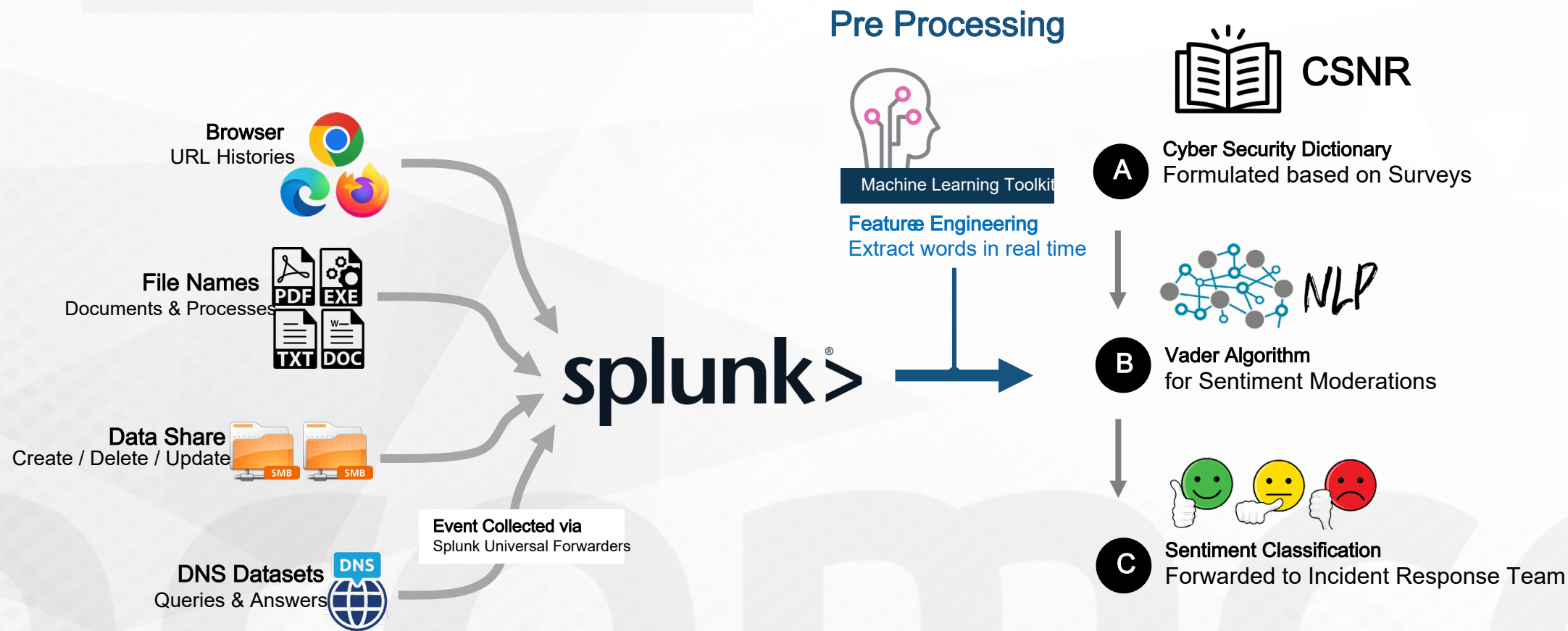
SENTIMENT SPECIFIC ARTIFACTS

- Querying Logging of DNS
- DNS Questions & Answers fields
- Extraction of TLDs and Subdomains
- Applying beautifulsoap4 (bs4) for feature extraction
- Applying Sentiment Analysis on the DNS Dataset



Final SBA Mode

SENTIMENTBASED BEHAVIOUR ANALYTICS



OPERATIONAL BENE

SENTIMENT-BASED BEHAVIOUR ANALYTICS

- Early detection of disgruntled employees
- Discovery of ZeroDay Malware, Exploits and Campaigns
- Disclosure of Data Leakage Incidents
- Detection of Compliance violations and new business threats

Behaviourbased Sentiments

Web Browsing
History

DNS Query
Dataset

File/Folder
Names

OS Process
Executions

Sentiments & Generative AI



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Sentiments &

Generative AI

- ChatGPT Moderation Model for Sentiment Analysis
- Gemini Pro for Sentiment Analysis
- Bard based Sentiment Analysis
- Llama Customized Sentiment Analysis

Punctuation | Capitalization | Degree Modifiers | Polarity Shift | Polarity Negation



Cyber Security
is a key to wards
excellence



Questions
& Answers

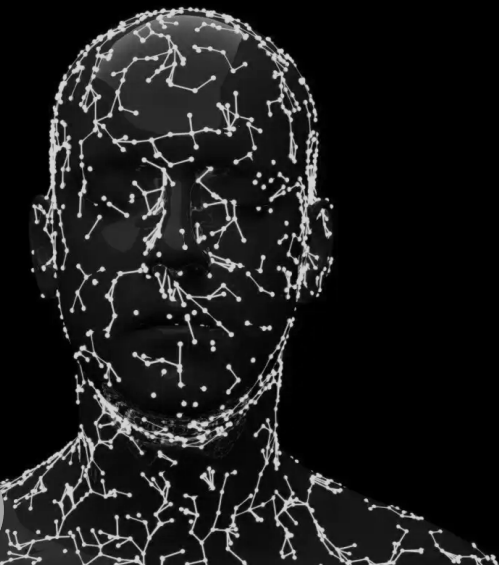
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Sentiment-Based Behavior Analytics

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THANK YOU

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